

Notice to the patient

The **Centre Médical du Tilleul**, in partnership with the referral doctors and in respect to the human aspects of care, wishes to respond in the most efficient way possible to the medical needs of the surrounding population. This objective is achieved through a **code of ethics** that guides the actions of the medical team

1. Welcome

The CMT ensures a personalized welcome, refusing any form of discrimination based on the background, philosophical or religious convictions or social or financial condition of the patient.

2. Patient communication

The first step of any medical diagnosis hinges on listening to the patient. The health of the patient is our greatest priority, and the medical team is therefore committed to making use of the most effective medical techniques at its disposal.

3. Quality of care

One of the goals of the Medical Center is to provide a large array of personalized care best suited to current and future medical requirements. While still maintaining a human touch, care-giving must adapt according to the patient needs, keeping the well-being of the patient as the utmost priority. The most appropriate and effective method of care will be evaluated over time.

4. Medical availability and continued care

The medical team is committed to ongoing availability and ensures uninterrupted management of the patient's care.

5. Information and confidentiality

The patient has the right to comprehensive information concerning their state of health. All therapy or treatments must be explained in an understandable way. This information must remain confidential according to standard ethical and professional confidentiality. All patients have the right to the protection of their private lives and their privacy will be respected.